



FACT SHEET 2023 SUMMER SEASON

HOTEL INFORMATION

Hotel Name	: ZENA RESORT HOTEL
Catagory	: 5 Stars
Address	: Çamyuva Mah.Vatan Cad.No.3 Çamyuva - Kemer /Antalya TÜRKİYE
Telephone	: +90 242 824 59 59 Pbx
Fax	: +90 242 824 59 49
Web page	: www.zenaresort.com.tr
E-mail	: sales@zenaresort.com.tr
Sales & Marketing Manager	: Mesut TAĞAL
Open Date	: 2003
Renovation	: 2012 (All bathrooms renewed in 2022)
Area	: 17 000 m2
Room Capacity	: 214
Bed Capacity	: 440
Floor	: 3
Elevators	: 3
Company Name	: SEED Turizm ve Otel Hiz.AŞ.
Invoice address	: Vatan Cad.Çamyuva Mah.No.3 Çamyuva -Kemer /Antalya TÜRKİYE
Tax Office &No	: Kemer VD. / 758 019 65 40
CTRS NO(MERSIS)	: 0758 0198 5400 0016
Spoken Language	: Turkish, English, Russian, German
Pier survey	: 60 m2
Wireless Internet	: General areas, Lobby and rooms due charge (Only Lobby area 500 MB free of charge)
Beach	: 50 m Private sandy-pebble

KONUM

Antalya airport	: 55 Km
Antalya city centre	: 45 Km
Kemer city centre	: 7 Km
Çamyuva	: centre
Phaselis ancient City	: 4 Km

OTHERS

Payment Options	: Cash, Visa, Master Card
Pet	: not allowed
Voltaj	: 220 volt
Non smoken area	: According to Turkish Law 4207 it is forbidden to smoke in closed area

ROOM ACCOMODATION

Total Rooms	: 214 Rooms
Total Bed capacity	: 585 Beds
Standart Oda Land View	: 150 Rooms
Standart Oda Sea View	: 44 Rooms
Family Oda	: 8 Rooms
Economy Room	: 10 Rooms
Disable Room	: 2 Rooms

STANDART ROOM

Standart Rooms are located from first floor to third floor. In total there are 190 rooms. Each room has 28-30 m2 surfaces area and offer Land view and Sea view options. The rooms have 1 bed room (1 Double bed + 1 single bed or 3 Single beds options), 1 bathroom, shower / wc, TV with international satellite channels, Music broadcast, safe box, minibar, central air conditions system, sofa, hair dryer, floor laminate parquet, 2 m2 balcony.

Maximum accomodation in Standart Rooms 3 Person + 1 Child.

FAMILY ROOMS

Comfortable Family Rooms are each floor. In total there are 8 rooms. Each room has 55 m2 surfaces area and offer Land view and Sea view options. The rooms have 2 bed rooms (1 room has 1 Double bed + 1 room has 2 single beds) and have door between the rooms, 1 bathroom, shower / wc, TV with international satellite channels, Music broadcast, safe box, minibar, central air conditions system, sofa, hair dryer, floor laminate parquet, 4 m2 balcony.

Maximum accomodation in Family Rooms 4 Person + 1 Child.

ECONOMY ROOM

In total there are 10 rooms and . Each room has 28 m2 surfaces area and all rooms are located on the garden grounds. 1 bedroom (1 double bed or 2 single beds), 1 bathroom, shower / wc, satellite TV, telephone in room and bathroom, safe box, minibar, central air conditioning system, sofa, hair dryer, floor laminate parquet, 2 m2 balcony.

Maximum accomodation in Economy Rooms 2 Person + 1 Child.

DISABLE ROOM

The rooms are specially designed for disabled guests with a surface area 28 m2. In total there are 2 rooms with a Land View. There are located on the 1st and 2nd floors. 1 bedroom, 1 bathroom, shower / wc, satellite TV, telephone in room and bathroom, safe box, minibar, central air conditioning system, sofa, hair dryer, floor laminate parquet, 2 m2 balcony.

Maximum accomodation in disabled room is 2 adult +1 chd person

Common Services All The Rooms

Wireless internet Access in all rooms (Paid), key card system, Minibar is checked Daily and missing are completed , Daily room cleaning, bed linen change every 2 days , room service (paid).

FOOD SERVICE & RESTAURANTS

Concept : All inclusive **Services hours** : 10:00 – 24:00

Service	Hours	Place	Service
Breakfast	07.00 -10.00	Main Restaurant	Open Buffet
Lunch	12.30 – 14.00	Main Restaurant	Open Buffet
Dinner	19.00– 21.00	Main Restaurant	Open Buffet
Night Snack	23.30 – 24.00	Main Restaurant	Open Buffet
Snack	11.30 – 16.00	Snack Bar	
Local Pastries “Gözleme”	11.00 – 16.00	Beach Bar “Yoruk Tent”	
Tea Time, Cookie & Cakes	16.00 – 17.00	Snack Bar	
Ice cream	15.00 – 17.00	Beach Bar “Yoruk Tent”	

❖ The Main Restaurant : Diet buffet, Children Buffet (Only Dinner) , heater and blender for baby food, cooking Show units.

A LA CARTE RESTAURANTS

❖ A La Carte Restaurants reservations can be made the Guest Relations Desk on the lobby. A la carte restaurants are paid. **(A la carte restaurants open when there are minimum 15 pax)**

Restaurant	Hours	Cuisine	Capacity
PAPAYA Restaurant	19.00 – 21.00	Italian cuisine	40 Pax
PAPAYA Restaurant	19.00 – 21.00	Fish	40 Pax

BEVERAGES SERVICE & BARS

Bars	Hours	Beverages Services
Lobby Bar	10.00 – 24.00	Alcoholic and non-alcoholic drinks included All inclusive concept
Pool Bar	10.00 – 17.30	Alcoholic and non-alcoholic drinks included All inclusive concept
Snack Bar	10.00 – 18.00	Alcoholic and non-alcoholic drinks included All inclusive concept
Snack Bar	21.00 – 23.00	Alcoholic and non-alcoholic drinks included All inclusive concept
Beach Bar	10.00 – 17.30	Non-alcoholic drinks and beer
Disco Bar	00.00 - 02.30	All beverages are due to charge.

- Minibar are filled once a day with water.
- Beverages are served in glasses at all restaurant and bar.
- Free Hot drinks: Çay, Aromalı çaylar, Kahve, Türk kahvesi, Espresso, Cappuccino
- Fresh orange juice due charge.

BEACH AND POOLS

The Hotel is located at the beach, The use the beach private and 60 m2 length of the pier just for our hotel guests, the beach is 50 m long,sand and small pebble, shower at the beach, sunbathing areas, sunbeds, matress and beach towels served free of charge to our guests.

Pool	Number of Pools	Depth (cm)	Area(m2)	water	water slide
Outdoor swimming pool	1	140	300	Fresh water	No
Indoor swimming pool	1	140	120	Fresh water	No
Kids pool	1	40	10	Fresh water	1 small slide
Indoor kids pool	1	25	6,2	Fresh water	No
Water slide pool	1	140	50	Fresh water	2 kaydirak

- ❖ Pool working hours : Outdoor between 08.00- 18.00, Indoor Pool between 09.00 - 20.00
- ❖ Slide working hours : between 10.00 - 12.30 and 14.00 - 17.00
- ❖ Indoor Pool is heated (Heating Only winter season)

ENTERTAINMENT & ANIMATION

Zena Resort Hotel offers you entertainment for all tastes and all ages, live music, amazing parties, games and surprises. Games and entertainment will fill you with energy and leave in your mind unforgettable memories. Under the supervision of professional trainers during the day you will feel yourself better.

Free of Charge Activities

Special performances and live performances in the amphitheater, Gala nights, Concept shows, Pool games, Pool gymnastics, Table tennis, Beach volleyball, Dart, Boccia, Step aerobics, Fitness room (under 18 years old is not allowed), Water aerobics, Disco

Chargeable Services

Game center, internet Cafe, bicycle rental, all watersports

MINI CLUB (KIDS CLUB)

It is an entertainment center where all my young guests are enjoying the special holiday pleasure, offering all kinds of fun services and activities throughout the day. Our children's club is between 4 -12 ages, between 10.00 - 12.00, 14.30 - 17.00 and 19.30 – 21.00 hours.

Every evening in the amphitheater there is a mini disco, a pool with 1 slide, a game park, play rooms, a children's section in the main restaurant, a children's buffet prepared for children, a baby seat in the main restaurant.

Every day of the week changing special shows, playback show, magician show, pool games, dart tournament, reddish games, dance lessons, face painting, talent show.

SPA & WELLNESS CENTER

Spa & Wellness Center offers different decor and special services, natural products are used massage and skin care sessions with appropriate cures and package programs.

Many treatments, from balneo algae therapy to hydromassage to aflux to presso therapy, natural products are applied by Professional certified staff.

The treatment and massage rooms are available between 09.00 - 20.00 hours with bath, sauna, steam bath, relaxation area, indoor pool and professionally equipped fitness center.

Free of Charge Activities

Türkish Bath, sauna, relaxation area, heated indoor pool (heating only winter season), indoor children pool, fitness center, steam room.

Chargeable Services

All massage and peeling , body treatments, Spa services, beauty salon.

OTHER SERVICES

FREE OF CHARGE ACTIVITIES

Food & Beverages services in main restaurants and bars included in the concept, Turkish bath and sauna(09.00 to 20.00), Steam room, safe boxe in the rooms, Fitness Center (09.00 to 20.00,children under 16 y.o not allowed), animation activities, water slides, table tennis, beach towel, mattress, sunshades, beach volleyball, water polo, pool games, morning gym, Step, aerobics, Darts, Boccia, baby highchairs, Mini club, indoor and outdoor swimming pools (08.00 to 18.00),

CHARGEABLE SERVICES

Other local and imported beverages not included in the concept, fresh orange juice, all bottled beverages, Wireless internet in general areas,lobby and rooms due charge (**Only Lobby area 500 MB free of charge**), **A la carte restaurants**, room service (foods & beverages), SPA and Wellness services, all massage and peeling servives, hairdresser and beauty salon, doctor and health services, telephone, fax, laundry washing and ironing service, market and shopping centers, water pipe, photo service, luggage packing, game center, billard, diving, surf lesson and all water sports.

MEETING ROOM

Name Of Hall	Width(m)	Lenght(m)	Hight(m)	Area (m2)	Theatre	Classroom	Banquet	Coctail
MEZZULA	23m	24m	2,80m	230	150 pax	115 pax	100 pax	135 pax
HiTiT	23m	24m	2,80 m	100	100 pax	65 pax	60 pax	90 pax

Technical Equipments

Wireless internet, Data Projector (Charge) , barcovizyon screen, DVD-CD player, cordless and wired microphone, lectern microphone, collar microphone, Flipchart, sound mixer, lectern, stage, direction boards, sound system.

OTHER REMINDINGS

- ❖ All beverages out of hotel All Inclusive Concept are due to charge. All bottled drinks are subject to charge
- ❖ **All inclusive concept between 10.00 – 24.00 hours.**
- ❖ Alcoholic drinks and entering to the disco are not allowed for children of the age under 18.
- ❖ Use of wristband is obligatory in the Hotel area. In case of loss wristband 10 \$ will be charged to your account. Old wristband could be changed at reception with the new ones without any charge. Wristband should be returned to the reception on check out.
- ❖ Do not lose the room key card. In case of loss 5 \$ will be charged to your account. Do not leave your card while you are absent in the room and do not give your card to anyone.
- ❖ In case of loss of towel or towel card 20 \$ will be charged to your account. Towels are changed once a day.
- ❖ Please be sure to check room hardware upon checking in to the room and report damaged hardware to Guest Relations Department. Please keep in mind that the room residents will be responsible for damaged hardware and , will be compensated accordingly upon checking out.
- ❖ All food and beverage services are due charged after 12:00 on departure day.
- ❖ Check out time is 12:00. If you declare to the reception for your late check out, one day in advance, you can use your room until the stated time with a fee, according to hotel occupancy.
- ❖ We kindly request you not to bring food from restaurants and bars to the room in order to maintain maximum cleanliness and hygiene requirement.
- ❖ Opening and closing times can be changed by the Hotel management according to the weather conditions. Changes will be announced in the shortest time possible.